

Touring Park Rules

1. **Arrival & Departure Times** – The normal Arrival Time is 12pm, and departure is 11am, unless by prior arrangement.
2. All **visitors must REPORT** to Reception on arrival. If closed, please follow instructions posted on the Reception Door. All trade visitors must sign in.
3. **Water – water is a very expensive commodity – do not waste it. Do not wash** cars, vans or caravans on site. Taps for your use are shared and located around the park. Children **MUST NOT** use the taps without adult supervision. Children and pets are not to play near the tap positions on unoccupied pitches. All water is drinking water and is metered.
4. **Electricity** - Electric hook-up points are 16 Amp rated. Running multiple modern appliances simultaneously may cause your electric to trip. Electric vehicles are not to be charged at the site – the nearest charging point is at Sainsbury's which is a 5 minute drive away.
5. **Plants and Trees** – Plants and Trees must not be touched or disturbed. Children and Dogs must not go through the hedge rows or flower beds, nor dig or cause any other damage on the site.
6. **Pets** are **NOT** allowed in the toilets, showers, washing up area or laundry.
 - i. You must not bring any pets or animals when you visit the park except the following:
 - Not more than 2 dog(s) (but none from any of the breeds subject to the Dangerous Dogs Act 1991).
 - Not more than 2 domestic cat(s).
 - ii. Nothing in these park rules prevents you from bringing an assistance dog to the park if this is required to support your disability and Assistance Dogs UK or any successor body has issued you with an Identification Book or other appropriate evidence.
 - iii. Dogs must be kept on leads at all times whilst on the Park. Always clean up after your pets - wrap it up first and put it in the bins provided. Dogs must not be left unattended. Vicious or aggressive dogs will be asked to be removed from site.
7. **Vehicles – The Speed Limit is 5 mph**, and this must not be exceeded. Vehicles must be driven with care at all times and be legally allowed to be driven on roads. All drivers on Park must be fully insured. Only **one** vehicle per pitch is allowed to be parked next to your unit. Additional parking is available around the Park – contact Reception for additional cars. All vehicles must be registered with Reception. During the winter or when the ground is saturated, parking is only in designated areas. Commercial vehicles, vans, sign written vehicles and boat trailers are not allowed on the touring fields.



8. **Litter** – Litter is to be disposed of responsibly, and not left outside your unit – the local seagulls love to go through the bags and scatter litter everywhere! The bins provided on the park are only to be used for domestic use. Large items such as wind breaks, tents, gas bottles, electrical items and white goods are **NOT** to be deposited in the bins but taken home with you. Please first **WRAP** rubbish in old bags and then dispose into the large bins by the toilet block.
9. **Open Fires** are forbidden. BBQs are permitted, but **not** on the grass. BBQ's are to be raised or placed on a heat proof surface. Please ask in reception for something to protect the grass if required. Do not break any trees, or attempt to burn them. Please ensure all BBQ remains are disposed of safely in the dedicated metal bin by the toilet block. Do not dispose of remains in the hedgerows or the main rubbish bins as this poses a FIRE risk.
10. **Smoking** is not permitted in any building, specifically the reception, toilets, showers, washing up area and laundry.
11. **Clothes/laundry** lines are not allowed on the touring fields. Small rotary clothes lines are permitted for the likes of drying towels and small ad hoc items. General laundry is not to be dried on the park.
12. **Ball Games** or other throwing games are not allowed around units – please use the space in the centre of the fields for soft ball games.
13. **Children** under 7 years of age **must** be accompanied by a responsible person when visiting the toilets and showers, the launderette or washing up area. Children are not permitted to be a nuisance, annoy, or loiter around other camper's units, nor are they permitted to play, walk or cycle through pitches whether they are occupied or not.
14. **Chemical Toilets** and wastewater must be emptied in the designated Chemical Disposal Point. The cold water at these points is NON-POTABLE and not suitable for drinking.
15. **Quiet Hours** are from 10.30 pm to 7.00am. Volumes of musical instruments, TV's, radios, etc., must always be quiet enough so as not to cause any nuisance, undue noise or disturbance to others around the park. These extend to the behaviour of pets and animals. All noise must be silenced by 10.30 pm. All under 18's are to return to their pitch by 10:00 pm.
16. **Air Conditioning Units and Generators** are not permitted on the park.
17. **Bicycles and Scooters** must not be ridden at speed and always ridden with due care and attention so as to not have an accident or cause an accident or damage with other visitors, vehicles, units or property.
18. **Emergency Services** can be called via reception or private phone. In ALL cases, Leadstone Holiday Park Reception should be notified immediately so the appropriate support and direction can be provided when the services arrive.



19. **Departure** - At the end of your stay, please ensure you take all belongings with you and vacate the pitch by 11am. All rubbish is to be disposed of in the bins provided. You are not permitted to leave or dispose of non-domestic items such as furniture, wind breaks and BBQ's. Anything left behind (including your caravan, any awning, tent or vehicle) may be disposed of by us. We will give you 14 days' written notice of our intention to do so using the last postal or email address you have given us, unless in our reasonable view the goods you have left have a total value of less than £100 in which case we will not give you notice and may dispose of the goods immediately. We will account to you for the proceeds of any sale, less our reasonable expenses. Leadstone Holiday Park will not have any other responsibility for anything that has been left behind.
20. **Caravans** are not to be maintained, serviced or repaired on the pitch. If you are arranging for any maintenance work or repairs on your Caravan, please inform Reception with at least 72 hours' notice so that appropriate arrangements may be made. We will refuse admittance to all unknown or unexpected traders or visitors, and all contractors are to report to reception before going on to site. External maintenance must not be performed on a pitch and will require the unit to be moved to the car park area for work to commence, whether attempted by you or a trader.
21. **Leadstone Holiday Park Management** do not accept responsibility for loss or damage to person or property by visitors to the Park, whether arising from accident, theft or otherwise, unless this has been caused by our negligence.
22. **Admission** is by permission of Leadstone Holiday Park. No person under the age of 18 is allowed to camp on the Park unless accompanied by a responsible adult over that age. Leadstone Holiday Park reserve the absolute right to refuse admission to any person. All persons under the age of 18 are the total responsibility of accompanying parents or adults and must be supervised at all times whilst at Leadstone Holiday Park.
23. **Holiday use only** – Leadstone Holiday Park is for the purpose of holidays and is not to be used as a base to commute to work. Anyone attempting to do so will have their booking cancelled.
24. **Behaviour** - All our visitors must adopt the following standards of behavior for themselves and their party:
 - To act in a courteous and considerate manner towards anyone visiting, using or working on your caravan or the park including us, our staff, other customers of ours and users of other caravans and accommodation.
 - To supervise children properly so that they are not a nuisance or danger to themselves or others.
 - Not to:
 - commit any criminal offence at the Park or use your caravan in connection with any criminal activity.
 - commit any acts of vandalism or nuisance.



- use fireworks.
- keep or carry any firearm or any other weapon at the Park. Firearms, guns, pistols, catapults and other offensive weapons are strictly forbidden at Leadstone Holiday Park.
- use any unlawful drugs.
- create undue noise or disturbance.
- carry on any trade or business at the park.
- permit anyone who is to your knowledge on the Violent and Sex Offender Register (or any register which succeeds this) to use or visit the caravan or park.

Park Rule Breach - If you or any member of your party is in serious breach of your obligations under these Rules and the breach is capable of remedy, we will give you a formal written warning, specifying the breach and asking you to remedy the breach within a reasonable and specified time. If the breach is not capable of remedy or you fail to remedy it as required, then we may require you to leave the park on such notice (if any) as is reasonable in the circumstances. No refund will be due if you are required to leave the park.

25. **Photographs** - From time to time we may take photographs on and around the Park for publicity purposes. It is possible that you, your family & your guests or your property may be included in those photos, and you agree to allow us to use them for our marketing purposes. Please make sure that you let family & guests know. If you or anyone in your party do not wish to be included in official photography, then please contact Reception.
26. Leadstone Holiday Park reserve the right to vary these regulations.

**THANK YOU FOR TAKING TIME TO READ THIS. WE ARE SURE IT
WILL HELP TOWARDS YOU HAVING A HAPPY AND SAFE STAY AT
LEADSTONE HOLIDAY PARK.**

